

§ 1 Appendix A Processed Data

To perform services under the Main Contract, the Processor collects and processes the following data for the Controller.

Agreement in § 1	Service or product	Subject matter/purpose of engagement	Data transferred
No. 1,2	myLANCOM	Registration	<ul style="list-style-type: none"> • Email address • Password
No. 1,2	LANCOM Systems Partner Portal	Registration	<ul style="list-style-type: none"> • Username • Gender • First names • Surname • Address • Function
No. 1,2	LANCOM Systems Partner Portal	Execution of a lead or deal registration	<ul style="list-style-type: none"> • Project name • Distributor • (previous) End customer company name or end customer name • Partner company • Partner address, post code, town/city, country • Webpage • (End-Customer) - Email • (End-Customer) - Telephone • Call-up date • Decision date • Sector • Competitors • Description

<p>No. 3,4,5</p>	<p>LANCOM Management Cloud</p>	<p>Operation and monitoring of WAN-, WLAN- und LAN- infrastructure.</p>	<p>Administrators :</p> <ul style="list-style-type: none"> • Address (street, house number, post-code, town, country), • Land-line telephone number, mobile telephone number, • Fax number, • Profile picture, • Language preference (German/English), and further information provided by them (if applicable) <p>Organisations:</p> <ul style="list-style-type: none"> • Address of the organisation's owner (street, house number, post-code, town, country), • Organisation's self-defined characteristics if applicable (e.g. to file customer numbers), • Further information filed by them if applicable. <p>Projects:</p> <ul style="list-style-type: none"> • Address of the project (street, house number, post-code, town, country)
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			<ul style="list-style-type: none"> • Self-defined project characteristics if applicable (e.g. to file customer numbers) • Further information filed by them if applicable. <p>Devices:</p> <ul style="list-style-type: none"> • Address of the device (street, house number, post-code, town, country), • Self-defined device characteristics if applicable (e.g. to file customer numbers) • Further information filed by them if applicable. <p>Management und Monitoring</p> <ul style="list-style-type: none"> • IP und MAC addresses of the terminals which access the LMC to use the LMC; • Date/time of logging in and logging out of organisations and projects; • Date/time of alterations to the network and/or system configurations;
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			<ul style="list-style-type: none"> • Date/time of confirmation of information as well as clearances/orders and licensing alterations <p>Monitoring:</p> <ul style="list-style-type: none"> • IP-address of the terminal, • MAC address of the terminal, • Name of the terminal, • 802.1X-Login-Data of the terminal, • Allocation of a WLAN-terminal to an Access Point (Localisation).
No. 3,4,5,	Licensing in the LMC		<p>CLA:</p> <p>Email address of the Orga-Admin, project ID for the project</p> <p>SPLA/ELA/PLA</p> <p>Data of the contract partner or its representative</p> <ul style="list-style-type: none"> • First and surname, • Department, • Telephone number, • Email address; <p>Data of the Orga-Admin:</p> <ul style="list-style-type: none"> • First and surname, • Department, • Telephone number,

			<ul style="list-style-type: none"> • Email address • [Data of the representative Invoice address:] • Business/company name, • First and surname, department • Street/PO Box, post-code, email address.
No. 6	Licensing of a LANCOM R&S Unified Firewall	Performing the service	Individual content depending on user behaviour
No. 1,2,3,4,5,6	Support requests and services	Handling of requests where there is contact with LANCOM Support, handling of repair requests and dealing with guarantees, configuration services and W-LAN coverage	<ul style="list-style-type: none"> • IP addresses, MAC addresses • Access data (Internet, VPN und WLAN identifications) • Use data • User IDs and passwords • Contact data of the Controller's employees • Creating WLAN plans: • Building layout and address data
No. 7	Training agreements	Providing lectures, certifications, seminars, training courses and workshops etc.	<ul style="list-style-type: none"> • First name: issuing of certificates, invoicing • Surname: issuing of certificates, invoicing • Title (optional) • Business incl. address, issuing of certificates, invoicing

			<ul style="list-style-type: none">• Email: identification of the participant, communication with the participant• VAT-ID: invoicing• Telephone: communication with the participant• Language: correct display of interface• Last login: erasure of data 4 years after the last login• Creation and release date• Active user• Username and password: Access identification• Access period: establishing the date until which the participant is entitled to have access• Role assignment: managing access to individual courses, role of the user (trainer, participant, administrator), managing access rights according to role• Participation in tests and results: managing progress, issuing certificates, support in
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			<p>the event of queries, test design</p> <ul style="list-style-type: none">• Status update: issue of certificates and validity period• Forum posts: user identification in user forums• Calendar appointments: saving test dates
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